

National Highways & Transportation Network 2009 Public Satisfaction Survey

**If would you like to know more about
getting involved come to one of the**

FREE half-day Introductory Seminars are being held at:

University of London, Russell Square, London 04/02/09. 1.30 - 4.00pm

Aston Villa Football Club, Birmingham on 11/02/09. 2.00 – 4.30 pm

Chancellors Hotel, Manchester on 12/02/09. 10.00 am – 12.30 pm

Presentations will be given by:

Ben Marshall, Research Director from Ipsos MORI

&

Peter Radford from Somerset CC

**(who are members of the South West Highways Service Improvement Group, the
National Highways Benchmarking Club and an NHT Survey participant)**

**There will be opportunities to hear from participants and view the
results from the very successful 2008 survey**

**Please complete and return the attached Booking Form indicating
which seminar you wish to attend.**

**To find out more about last year's survey and view results please go to
www.nhtsurvey.org**



FAX: 01884 849114

Further details available from: or contact
Building Software Ltd on 01884 841884 – email: jennifers@buildsoft.co.uk

NHT Customer/Public Satisfaction Survey 2009 Introductory Seminars

Please indicate which seminar you wish to attend:

Wednesday 4th February - Stewart House, University of London

Wednesday 11th February – Aston Villa Football Club, Birmingham

Thursday 12th February – Chancellors Hotel, Manchester

COMPLETE FORM AND EMAIL OR FAX TO CLUB ADMINISTRATORS
(see address below)

Please reserve a place at the above event for the following person(s):

Name:

Job Title:

Email:

Name :

Job Title:

Email:

Organisation:

Address:

Postcode:

Telephone No. of main contact:

Club Administrators
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